



# CADD®-Solis VIP Ambulatory Infusion System Alarm Help Screens



When certain alarms occur, additional information may be displayed on the screen. The help screens describe what you can do to try to solve the problem that is causing the alarm.

### Steps:

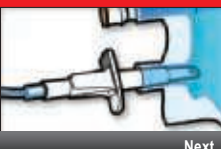



1. When an alarm occurs, press **SILENCE** to quiet the alarm.
2. If help screens are available for the alarm, "Help" appears above the right soft key. To view the help screens, select **HELP**.
3. Follow the applicable instructions provided on the help screen. To page through all of the available help screens, press **NEXT** repeatedly. Press **ACKNOWLEDGE** at any time to exit Help.
4. "Retry Help" appears when no additional help steps are available. To page through the help screens again, press **RETRY HELP**. The alarm screen reappears as in Step 2 above. Repeat steps 2 and 3. When the alarm clears, the help screen will no longer be displayed.

The following alarms have associated help screens. Refer to steps above to navigate the help screens.

### Cannot start pump without a latched cassette.

<p><b>Alarm</b></p> <p>Cannot start pump without a latched cassette.</p> <p>Acknowledge Silence</p>	<p><b>Alarm</b></p> <p>Cannot start pump without a latched cassette.</p> <p>Acknowledge Help</p>	<p><b>Alarm - Cassette Not Latched</b></p> <p>Latch cassette.</p>  <p>Acknowledge Next</p>	<p><b>Alarm - Cassette Not Latched</b></p> <p>Call your home care provider.</p>  <p>Acknowledge Retry Help</p>
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### Upstream occlusion. Clear occlusion between pump and reservoir.

<p><b>Alarm</b></p> <p>Upstream occlusion. Clear occlusion between pump and reservoir.</p> <p>Stop Pump Silence</p>	<p><b>Alarm</b></p> <p>Upstream occlusion. Clear occlusion between pump and reservoir.</p> <p>Stop Pump Help</p>	<p><b>Alarm - Upstream Occlusion</b></p> <p>Fully insert spike.</p>  <p>Stop Pump Next</p>	<p><b>Alarm - Upstream Occlusion</b></p> <p>Unkink tubing.</p>  <p>Stop Pump Next</p>
<p><b>Alarm - Upstream Occlusion</b></p> <p>Reposition bag in pouch</p>  <p>Stop Pump Next</p>	<p><b>Alarm - Upstream Occlusion</b></p> <p>Call your home care provider.</p>  <p>Stop Pump Retry Help</p>		

# CADD®-Solis VIP Ambulatory Infusion System

## Alarm Help Screens

The following alarms have associated help screens. Refer to steps to navigate the help screens.

### Downstream occlusion. Clear occlusion between pump and patient.

<p><b>Alarm</b></p> <p>Downstream occlusion. Clear occlusion between pump and patient.</p> <p>Stop Pump Silence</p>	<p><b>Alarm</b></p> <p>Downstream occlusion. Clear occlusion between pump and patient.</p> <p>Help</p>	<p><b>Alarm - Downstream Occlusion</b></p> <p>Adjust current position.</p> <p>Stop Pump Next</p>	<p><b>Alarm - Downstream Occlusion</b></p> <p>Unkink tubing.</p> <p>Next</p>
<p><b>Alarm - Downstream Occlusion</b></p> <p>Open all clamps.</p> <p>Next</p>	<p><b>Alarm - Downstream Occlusion</b></p> <p>Remove any cap.</p> <p>Next</p>	<p><b>Alarm - Downstream Occlusion</b></p> <p>Call your home care provider.</p> <p>Retry Help</p>	

### Cannot start pump without a latched and locked cassette. (PCA only)

<p><b>Alarm</b></p> <p>Cannot start pump without a latched and locked cassette.</p> <p>Acknowledge Silence</p>	<p><b>Alarm</b></p> <p>Cannot start pump without a latched and locked cassette.</p> <p>Acknowledge</p>	<p><b>Alarm - Cassette Not Latched</b></p> <p>Latch cassette.</p> <p>Acknowledge Next</p>	<p><b>Alarm - Cassette Not Latched</b></p> <p>Call your home care provider.</p> <p>Acknowledge Retry Help</p>
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### Lock cassette to start pump. (PCA only)

<p><b>Alarm</b></p> <p>Lock cassette to start pump.</p> <p>Acknowledge Silence</p>	<p><b>Alarm</b></p> <p>Lock cassette to start pump.</p> <p>Acknowledge Help</p>	<p><b>Alarm - Cassette Not Locked</b></p> <p>Lock cassette.</p> <p>Acknowledge Next</p>	<p><b>Alarm - Cassette Not Locked</b></p> <p>Call your home care provider.</p> <p>Acknowledge Retry Help</p>
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